

Early Years Inspection Report Sessional & Full Day Care

QUALITY OF PHYSICAL ENVIRONMENT

Name of Service:	Bumbles Day Care
Address of Service:	22, Knockbreda Road
	Belfast
Post Code:	BT6 0JA
Telephone No:	028 90 645545
E-Mail:	
Inspecting Social Worker:	Dolores Harvey

Type of Service (please tick as appropriate)	Full Day Care	Play-group	Crèche	After School	Other (please advise)
	✓				
	Private	Not for Profit			
	✓				

	Age Range	Number of Children Registered for	Number of Children Present	Number of Staff Present
Room 1	Babies	6	5	2
Room 2	Tots (1 – 2)	9	5	2
Room 3	Room 1 (2 – 3)	12	Not currently in use.	–
Room 4	Room 2 (2 – 3)	11	5	3
Room 5	3+	14	11	2
Room 6				

Name of Inspector:	Dolores Harvey
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Date of inspection:

22.07.2014

The following inspection was carried out by the Early Years Team,
Belfast Health & Social Care Trust

Under the Children (NI) Order 1995 settings are required to be registered with their local Trust if they provide a service as a day nursery, crèche, playgroup, out of school club or holiday club.

The Trust is then required to inspect the setting at least once per year. The setting is required to adhere to the requirements of their registration certificate and to the Childminding and Day Care for Children under Age 12 - Minimum Standards. The Standards contain a number of Quality Areas. The Standards can be downloaded at www.dhsspsni.gov.uk

This inspection report relates to the Quality Area of **PHYSICAL ENVIRONMENT**

CONTACT DETAILS

EARLY YEARS SERVICES
124 STEWARTSTOWN ROAD
BELFAST
BT11 9 JQ

Tel:- 02895042811
Fax:- 02890602968

Date of previous inspection:	24.07.2013
Quality Area Inspected:	Staffing, Management & Leadership

Opening hours:	07.45 – 17.45
Days open:	Monday - Friday

Progress from previous Inspection

Criteria to be met to comply with the Minimum Standards	
(a)	<ul style="list-style-type: none"> All criteria to be met to comply with the Minimum Standards have been completed

Recommendations for improvement	
(b)	<ul style="list-style-type: none"> No recommendations for improvement were made

Quality of Care

1.1 ***Children are safeguarded through systems and practices that are consistent with the Regional Child Protection Policies and Procedures.***

Inspectors Comments

The Manager Miriam Scott demonstrated through discussion and observation that children are safeguarded.

Records, systems and practices partially demonstrated consistency with the Regional Child Protection Policies and Procedures.

All policies pertaining to Safeguarding and Child Protection issues including Intimate/Personal Care, Photography, Information & Computer Technology, Mobile phone, and Whistle Blowing are in place, and all policies including the Safeguarding and Child Protection policy have been updated in the last year.

Currently, a new locker system has been introduced for staff to store their belongings including mobile phones. In emergencies, staff are permitted to use their phones.

Staff appeared clear in their understanding of procedures around child protection and safe caring, as well as the identity, availability and role of the Designated Child Protection Officers.

A range of media is employed to ensure parents are informed about safeguarding and child protection procedures. These include attractive posters focusing on child protection, availability of all policies on the facility's web site, parent meetings, and parental signatures to advise they are aware of the process.

I witnessed staff signatures advising that they had read all amended policies.

All staff other than three new recruits have had updated Child Protection training.

Currently, three individuals are Designated Child Protection Officers, and their training is up to date. Parents are advised of their status through a number of media.

Strict criteria are in place regarding collecting children. All parties are named and are required to be aged over eighteen years.

Criteria to be met to comply with the Minimum Standards and Implementation Guidance

- Child Protection and Safeguarding must be included in induction training for new staff.

Recommendations for improvement

None.

Quality of the Physical Environment

3.13 Sufficient furniture, play equipment & materials are provided. These are appropriate for their purpose & help create an accessible & stimulating environment.

Inspectors Comments

The Manager demonstrated through discussion and observation that sufficient furniture, play equipment and materials are provided. These are appropriate for their purpose and help create an accessible and stimulating environment.

Bumbles day nursery has a wide range of play equipment which is conveniently located for the children to access, and which meets the needs of the various ages and interests of the children.

Furnishings appear adequate, clean, and well maintained. The baby room includes two large easy chairs which can be used for either bottle feeding or nursing by the staff, or for breastfeeding mothers.

Room layout has been considered carefully with adequate chairs and tables provided for meals and snacks, and the various play areas are clearly delineated and defined.

Criteria to be met to comply with the Minimum Standards and Implementation Guidance

None.

Recommendations for improvement

None.

3.14 The premises are safe, secure & suitable for their purpose and meet relevant statutory requirements.

Inspectors Comments

The Manager Miriam Scott partially demonstrated through discussion and observation that the premises are safe, secure and suitable for their purpose and meet relevant statutory requirements.

The premises are secure, and staff know to seek evidence of identity if a stranger arrives at the door.

An internal telephone system is in use which provides phones in all of the playrooms as well as in the office and kitchen.

Room thermometers were in evidence, and all radiators have guards attached.

The outdoor area is totally enclosed, safe and surrounded by hedging and fencing which meets the mandatory height. Risk assessments are completed on a daily basis in the outside areas.

Safety mats are employed appropriately with all climbing equipment both indoors and outdoors.

The three-story building is exclusively dedicated to day care. A stairwell fire escape on the outside of the building is in need of modernising both for ascetic and safety reasons.

Detailed cleaning rotas were evidenced. Each room does daily checks and assessments of a variety of health and safety related criteria, including the equipment, furnishings, and outings, and these are "signed off" each week by the manager. However, an annual Risk Assessment is not completed.

The facility complies with BS EN Safety standards in relation to furnishings and play equipment, and a policy is in place for the Maintenance and Replacement of Play Equipment.

In the baby's sleep room, a cot was positioned beside a radiator, and another was located beside a socket and plug. Also, a cardboard box was sitting where it could be accessed by a child in it's cot.

Criteria to be met to comply with the Minimum Standards and Implementation Guidance

- A stairwell fire escape on the outside of the building is in need of modernising both for ascetic and safety reasons.
- An annual Risk Assessment must be completed.
- The baby sleep room requires reorganisation to ensure all potential hazards are eliminated. (See above.)

Recommendations for improvement

None.

Were there issues arising at inspection that are required to be dealt with that were not part of the Quality Area inspected?

Yes	
No	✓

Observations of the Care of Children

Staff were presenting as very caring and affectionate with the children. Numerous interactions were on going between children and adults. A baby who had recently commenced in the group was being cuddled by an adult to help with the settling in process.

Complaints/Concerns since Last Inspection

- No complaints/concerns have been expressed about this setting since the last annual inspection.

Staff Questionnaires	
(a)	A total of 31 questionnaires were sent to staff.
(b)	A total of 22 questionnaires were returned by the time of writing this report.
(c)	The majority of staff responses indicate that they feel equipped to carry out their role in the setting.
(d)	3 staff member(s) felt the following would improve their ability to carry out their role: Level 3 Child Care training. 3 staff felt that Behaviour management training would be useful.
(e)	The following comments were made by staff: "I am happy in my work and our management is really good and helpful." "We can fill out a "zone evaluation" form to change what we want in the room. I am also involved with any activities the children do and can talk to my supervisor about any ideas or thoughts I have." "Major lack of communication between management and staff eg. recent room changes. Management tell one person and expect us to know (and have time) to tell all other staff, instead of a quick phone call to each room." ""If there are any queries/concerns/issues, there are a number of contacts in the nursery and I feel completely comfortable and confident to do so. "Whistle blowing" is also highlighted in the policies and at induction."

Parental Questionnaires	
(a)	A total of 55 questionnaires were sent out to parents.
(b)	A total of 31 questionnaires were returned by the time of writing this report.
(c)	The majority of parental responses indicate that they feel their children are well cared for in the setting.
(d)	The majority of parental responses indicate that they feel the setting is managed well.

(e)	<p>However 5 parents felt that the following area was only adequate:</p> <p>Outings.</p> <p>While two parents felt that the Provision of food and drink was only adequate, and two felt that the sharing of Policies and Procedures was only adequate.</p>
(f)	<p>The following are some of the comments made by parents:</p> <p>“We have been absolutely delighted with the care our daughter has been provided with. Outstanding!”</p> <p>“We have been extremely happy with the care provided by Bumbles. The staff are hardworking, committed, professional and caring. In addition, they really promote children’s learning and development”.</p> <p>“I am very happy with the care provided to my child by the nursery staff.....The only other comment I would like to make is the time spent in the various rooms. My child has been in three different rooms.... (In) one year.”</p> <p>“We’re particularly impressed at the level of “honesty” when it comes to even minor bumps or incidents – all of which are taken very seriously and well recorded. This is the one point that stands out in particular.”</p>

Recommendations from this Inspection

(a)	<p>Criteria to be met to comply with the Minimum Standards</p> <ul style="list-style-type: none"> • Child Protection and Safeguarding must be included in induction training for new staff. • A stairwell fire escape on the outside of the building is in need of modernising both for ascetic and safety reasons. • An annual Risk Assessment must be completed. • The baby sleep room requires reorganisation to ensure all potential hazards are eliminated. (See section 3.14)
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(b)	Recommendations for Improvement None.

Inspectors Additional Comments (if applicable)

Bumbles has obtained IIP and are planning imminently to progress an application to commence All Ireland Accreditation of the facility.
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Name of Inspector:	Dolores Harvey
Signature:	
Date Report Completed:	12.01.2014

Social Work Manager:	Norma Sinclair
Signature:	
Date:	

Name of Registered Person/Leader	Miriam Scott
Signature:	
Date:	